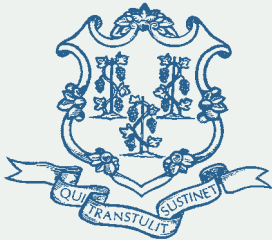


A Guide to Connecticut's Emissions Program

KEEPING CONNECTICUT'S AIR CLEAN



For more information call our toll-free Emissions Test Hotline at (888) 828-8399 or visit us online at ctemissions.com

This guide features the general information you will need to know about the Connecticut Emissions Program, such as **vehicle testing, **consumer protection initiatives**, and other **sources of information available to the motorist.****

Exhaust from passenger vehicles is a major source of pollution, accounting for nearly 20 percent of air pollution emissions nationwide. In Connecticut alone, tons of pollutants are released daily from vehicles traveling the roads of our state. To help clean the air, federal laws mandate your participation in the program. Vehicle emission programs include vehicle inspection and maintenance that can reduce these pollutants. This program is aimed at the large portion of vehicles using our roads today. Those that are chiefly exempt from testing are new vehicles that are four or less model years old and motor vehicles 25 years old or older.



For vehicles required to be inspected, the test must be done every two years. The owners of vehicles requiring a test will receive a notice in the mail with a test date that includes an ample amount of time to comply. Failure to have the test will result in fines and the denial of the renewal of your vehicle's registration. Failure to pay a late fee will result in the denial of registering any other vehicle as well.

The program is designed to be convenient and easy to use through a statewide network of Official Emissions Test Centers. You can either make an appointment or drive up for a test at any of the participating test centers.

The State of Connecticut has made a number of enhancements to the testing process to ensure the accuracy and integrity of the test you take. It also has expanded the Customer Bill of Rights, which is included in this brochure. You can find more information on these initiatives in this guide.

Should you want more information, visit our website at ctemissions.com, or call the toll-free Emissions Test Hotline at (888) 828-8399. Thank you for your partnership in keeping Connecticut's air clean.

CONNECTICUT EMISSIONS PROGRAM
CUSTOMER BILL OF RIGHTS.

1. You have no obligation to purchase any goods or services from emissions test centers as a condition of receiving an emissions test.
2. **Test Hours:** Monday–Friday 8 a.m. to 5 p.m. Saturday 8 a.m. to 1 p.m.
3. **Motorist Test Fee:** \$20 (Sales Tax Free).
4. You may either make an appointment for a test or drive up to the test center of your choice.
5. Every effort will be made to complete your test promptly. However, occasionally unexpected delays may occur.
6. If your vehicle fails its test, you are allowed **one** free re-test at the **original test center within 30 days.**
7. You do not need to have your vehicle repaired where it is tested. You can obtain emissions repairs from any repair facility or repair the vehicle yourself. However, you must use a **certified emissions repair facility** should you want to apply for a waiver of testing following a failure and making substantial emissions-related repairs. For a full list of **certified emissions repair facilities**, visit ctemissions.com or call the toll-free Emissions Test Hotline at (888) 828-8399.
8. The minimum emissions-related repair expense required to be eligible for a waiver is \$660. To be eligible, these repairs **must be performed at a certified emissions repair facility.** Keep your receipts.
9. At the conclusion of your vehicle’s test, you will receive a vehicle inspection report (VIR). If your vehicle fails its test, you will also receive information regarding repairs and re-tests. Remember to get an estimate and approve the estimate prior to having repairs done. If you believe work was done inappropriately or unnecessarily, you can call the DMV Emissions Division at (203) 805-6243.
10. It is illegal to solicit, offer and/or accept a bribe to pass a vehicle. **Violators will be prosecuted.** To report an incident of bribery, call DMV at (203) 805-6243.
11. If you question the validity of your vehicle’s emissions test, you are entitled to challenge the results free of charge within 15 business days by calling (203) 805-6243. If necessary, DMV will schedule a challenge test for you.
12. You may contact the toll-free Emissions Test Hotline with any questions, comments or concerns at (888) 828-8399, Monday–Saturday 8 a.m. to 6 p.m., or visit the ctemissions.com web site.
13. You may also contact the DMV directly with questions, comments and concerns. You may visit the web site at dmvct.org or call the DMV Telephone Center at (860) 263-5700 (within the Hartford area or outside of Connecticut) or (800) 842-8222 (elsewhere in Connecticut). Hours with operators on duty are: Monday, Tuesday, Wednesday and Friday 8 a.m. to 4:45 p.m., Thursday 8 a.m. to 7 p.m. and Saturday 8 a.m. to 12:30 p.m.



Emissions Testing Information.

Vehicles That Require Testing:

An emissions test is required for all vehicles that: **1)** are powered by gasoline, propane, natural gas, hybrid electric or diesel fuel; **2)** have a Gross Vehicle Weight Rating of 10,000 lbs. or less; **3)** are more than 4 model-years old (but less than 25 years old). The test must be done every two years.

Frequency And Notification For Tests:

Vehicle owners will be notified by the DMV prior to a scheduled due date for an emissions test. On the ctemissions.com web site, owners can enter the vehicle identification number (VIN) to find the test due date and request an e-mail reminder.

Exemptions From Testing:

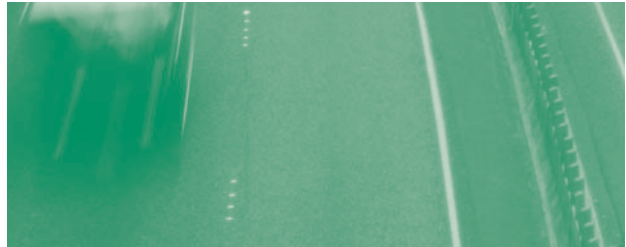
There are a number of vehicles that are exempt from emissions testing. Although many are of a specialized nature, the most common exemptions are vehicle model years four years old or newer; vehicles aged 25 years or older; vehicles with a Gross Vehicle Weight Rating of more than 10,000 lbs. farm vehicles and motorcycles. Any questions that you may have concerning exempt vehicles may be directed to the toll-free Emissions Test Hotline at (888) 828-8399.

Emissions Test Center Locations:

Within the next two years, DMV will send vehicle owners a notice that lists a due date and vehicle identification number (VIN) for the vehicle that needs to be tested. Owners will be allowed ample time to arrange to have the test completed at one of the test centers in the statewide network. Simply choose the most convenient test center. Directions to each test center are available on the ctemissions.com web site or by calling the toll-free emissions test hotline at (888) 828-8399.

Test Fees And Penalties:

The emissions test fee is \$20, payable to the test center. Acceptable forms of payment include cash, check and credit card. Call the test center to confirm the forms of payment accepted. If an owner misses a test due date, the DMV will assess a \$20 late fee that will be billed to the owner. The late fee is not paid at the test center. **Failure to comply with the emissions test requirements will result in the denial of the vehicle's registration renewal. In addition, failure to pay any late fee assessed will prohibit the owner from registering any other motor vehicle.**



What To Bring To The Test Center:

You should bring for the test: **1)** The current Connecticut registration for the vehicle being tested; **2)** The emissions test notice you received in the mail showing the vehicle identification number; **3)** The \$20 test fee.

Preparing The Vehicle For Testing:

Check the information on the vehicle's registration for accuracy. If there are discrepancies in the information provided, contact the DMV Emissions Division at (203) 805-6244 for assistance.

When a vehicle's computer detects an emissions-related malfunction, it will turn on either a Check Engine or Service Engine Soon light on the instrument panel of the vehicle. This is an indicator that the vehicle will not pass an emissions test. Should such a condition exist, a repairer should check the vehicle prior to the test.

Kinds Of Tests Administered.

All gasoline-fueled vehicles will have a **Gas Cap Leak Test** to check for escaping vapors that cause pollution. Failed gas caps must be replaced to successfully pass a vehicle emissions test.

In addition, there are the following tests: **On Board Diagnostics II (OBD II) Test** for most vehicles 1996 or newer; **Accelerated Simulation Mode (ASM) 25/25 Test** for most 1995 or earlier vehicles; **Two-speed Idle (TSI) Test** for some vehicles depending on restrictions; **Diesel-powered vehicles** will receive a special test depending on model or year. See ctemissions.com for more details.



What if my vehicle fails?

Fraud Prevention in Testing and Repairs.

To protect consumers, the DMV has taken a number of steps to detect instances of fraud in the emissions test and repair program. See the Customer Bill of Rights for more detailed information. These efforts and other steps signal the commitment of both DMV and Agbar to provide oversight that focuses on the integrity of the testing process. In addition, DMV and Agbar have also increased coordination of investigation activities, which will also involve police authorities to prosecute instances of fraud.

What should I receive from the emissions test center?

After testing, you must be given a Vehicle Inspection Report (VIR). If you failed, you should also receive an Emissions Repair Data form and a list of local [certified emissions repair facilities](#). The Emissions Repair Data form must be completed, signed and presented **prior** to any re-test. You will also receive the brochure, "What does it mean if my vehicle failed?"

If my vehicle fails, how long do I have to make repairs and still get a free re-test?

Within 30 days of its initial failure, your vehicle is entitled to one free re-test at the Official Emissions Test Center where it was originally tested.

Where do I get my vehicle repaired?

You can make repairs yourself, have your local repair facility fix it or obtain repairs at a [certified emissions repair facility](#). However, only repair facilities or test centers with the designation [certified emissions repair facility](#) can do repairs that are considered for a waiver of emissions compliance. Remember to get a written estimate and approve the estimate prior to having repairs done. If you believe work was done inappropriately, you can call the DMV Emissions Division at (203) 805-6243. After repairs are made, make sure the Emissions Repair Data form is properly completed and signed by the repair technician. Keep your receipts. Then take your vehicle, the signed Emissions Repair Data form and any receipts to an Official Emissions Test Center for a re-test. If you repair the vehicle yourself, you are also required to fill out and sign the Emissions Repair Data form indicating you did the work.

Can I qualify for a waiver?

To qualify for the waiver of emissions compliance, your vehicle must have failed twice, have a complete emissions-control system intact and operate with no evidence of tampering. **You must document emissions-related repair expenses of at least \$660, including parts and labor.** Only repairs performed at a [certified emissions repair facility](#) will be considered eligible when requesting a waiver.

What if my Certified Emissions Repair facility tells me that there is nothing wrong with my vehicle or that it cannot be repaired?

If a diagnosis fails to reveal any problem or there is no evidence to suggest emissions repairs are needed, you may apply for a diagnostic waiver. To qualify for a diagnostic waiver, a functional diagnosis and inspection must be performed by DMV personnel. To apply for a diagnostic waiver, call the DMV at (203) 805-6244.



This message is sponsored by Agbar Technologies Inc. and the Department of Motor Vehicles.

ctemissions.com

Emissions Testing Hotline: (888) 828-8399 (toll-free)
Mon. - Sat. 8 a.m. to 6 p.m.